

FREE SHIPPING ON DOMESTIC ORDERS ABOVE \$250.00

Yosepha Jewelry Designs

Domestic Shipments

1. All domestic orders up to \$5,000 will be shipped Free by Federal Express (FedEx) Select 2nd Day. Orders under \$250 will be charged for shipping; 2nd Day Shipping on orders over \$250 is free. You may upgrade to overnight shipping for a \$25 fee.
All orders over \$5,000 will be shipped free by FedEx Overnight. As some YosephaDesigns.com pieces are made to order, please allow 3-5 business days for assembly.
2. Priority deliveries are usually made in the morning hours, however, the time frame does vary by zip code. You may contact your local FedEx office for further assistance or call 1-800-GOF-EDEX for more information. YosephaDesigns.com does not under any circumstance disclose the tracking number for any shipment that has been made to either a business or a residence. If you have any inquiries regarding the whereabouts of your package please contact us at 1-800-436-3236 and a sales associate will be happy to track your order for you.
3. For your security, your order will not be delivered without a recipient signature. If you cannot be available to sign for your package, please be sure that an adult who is authorized to sign for your package will be available at the designated shipping address. No refunds will be given for shipments if an attempt to deliver was made.
4. If your package is a surprise and you do not want to ship it to your home address, we can always arrange to ship it to the nearest FedEx location where you can pick it up.
5. YosephaDesigns.com does not authorize re-routing to an alternate address on any package. If you have your package re-routed to a different address you will be charged a re-routing fee of \$20.00 and YosephaDesigns.com will not be held responsible.
6. The shipping address provided in your order is the address your package will be sent. If you have provided us with an incorrect address and an address correction must be made for delivery you will be charged an address correction fee of \$15.00.
7. Shipments to Alaska and Hawaii will be charged an additional \$15.

International Shipments

1. All Canadian and overseas shipments are sent via Federal Express priority overnight. These shipments typically take 1 or 2 days to arrive at the designated country and approximately 2 more days to clear customs. Please note that delivery times will vary by country and all time frames are estimated according to past shipments
2. Canadian deliveries are \$75 and overseas shipments are \$100+ which includes insurance for the value of your purchase.
3. Your local customs agency will notify you upon the arrival of your package. Once all applicable duties are paid your package will be released and shipped to its final destination.
4. YosephaDesigns.com is not responsible for any duties or VAT charged to you by your local customs agency. Please contact your local agency before placing an order since prices will vary according to country.
5. International Shipping charges are not refundable.
6. On all international orders the billing address and shipping address must be the same.